

### Bid Document

Bid Details	
Bid End Date/Time	27-11-2020 19:00:00
Bid Opening Date/Time	27-11-2020 19:30:00
Bid Life Cycle (From Publish Date)	90 (Days)
Bid Offer Validity (From End Date)	60 (Days)
Ministry/State Name	Uttar Pradesh
Department Name	Additional Sources Of Energy Department Uttar Pradesh
Organisation Name	Uttar Pradesh New And Renewable Energy Development Agency
Office Name	Head Office
Total Quantity	5
Item Category	solar water heating system
Bidder Turnover (Last 3 Years)	6 Lakh (s)
OEM Average Turnover (Last 3 Years)	48 Lakh (s)
Experience Criteria	3 Year (s)
MSE Exemption for Years of Experience and Turnover	No
Startup Exemption for Years of Experience and Turnover	No
Document required from seller	Experience Criteria,Past Performance,Bidder Turnover,Certificate (Requested in ATC),OEM Authorization Certificate,OEM Annual Turnover *In case any bidder is seeking exemption from Experience / Turnover Criteria, the supporting documents to prove his eligibility for exemption must be uploaded for evaluation by the buyer
Past Performance	30 %
Bid to RA enabled	No
Primary product category	solar water heating system
Inspection Required	Yes
Inspection to be carried out by Buyers own empanelled agency	Yes
Type Of Inspection	Pre Dispatch
Name of the Empanelled Inspection Agency/ Authority	Board of Officers
Quality Assurance Plan document	<a href="#">1605272973.pdf</a>
Estimated Bid Value	1200000

### EMD Detail

Advisory Bank	State Bank of India
EMD Percentage(%)	1.00

EMD Amount	12000
------------	-------

**ePBG Detail**

Advisory Bank	State Bank of India
ePBG Percentage(%)	10.00
Duration of ePBG required (Months).	60

(a). EMD EXEMPTION: The bidder seeking EMD exemption, must submit the valid supporting document for the relevant category as per GeM GTC with the bid. Under MSE category, only manufacturers for goods and Service Providers for Services are eligible for exemption from EMD. Traders are excluded from the purview of this Policy.

(b). EMD & Performance security should be in favour of Beneficiary, wherever it is applicable.

**Beneficiary:**

SENIOR PROJECT OFFICER  
 Head Office, Additional Sources of Energy Department Uttar Pradesh, Uttar Pradesh New and Renewable Energy Development Agency, VIBHUTI KHAND GOMTI NAGAR LUCKNOW  
 (Harinam Singh)

**Splitting**

Bid splitting not applied.

1. Experience Criteria: In respect of the filter applied for experience criteria, the Bidder or its OEM {themselves or through reseller(s)} should have regularly, manufactured and supplied same or similar Category Products to any Central / State Govt Organization / PSU / Public Listed Company for number of Financial years as indicated above in the bid document before the bid opening date. Copies of relevant contracts to be submitted along with bid in support of having supplied some quantity during each of the Financial year. In case of bunch bids, the category of primary product having highest value should meet this criterion.
2. OEM Turn Over Criteria: The minimum average annual financial turnover of the OEM of the offered product during the last three years, ending on 31st March of the previous financial year, should be as indicated in the bid document. Documentary evidence in the form of certified Audited Balance Sheets of relevant periods or a certificate from the Chartered Accountant / Cost Accountant indicating the turnover details for the relevant period shall be uploaded with the bid. In case the date of constitution / incorporation of the OEM is less than 3 year old, the average turnover in respect of the completed financial years after the date of constitution shall be taken into account for this criteria.
3. Past Performance: The Bidder or its OEM {themselves or through re-seller(s)} should have supplied same or similar Category Products for 30% of bid quantity, in at least one of the last three Financial years before the bid opening date to any Central / State Govt Organization / PSU / Public Listed Company. Copies of relevant contracts (proving supply of cumulative order quantity in any one financial year) to be submitted along with bid in support of quantity supplied in the relevant Financial year. In case of bunch bids, the category related to primary product having highest bid value should meet this criterion.

**Solar Water Heating System ( 4 pieces )**

**Technical Specifications**

[\\* As per GeM Category Specification](#)

Specification	Specification Name	Values	Bid Requirement (Allowed Values)
GENERIC	Conformity to standards for Solar water Heating System -Code for Acceptance	IS:12976:1990 with latest amendment	*

	<b>BIS Approved</b>	Yes	Yes
	If Yes, Mention CM/L No. otherwise write NA	-	*
	Model Number of Solar Water Heater System	-	*
	<b>Solar water Heating System Compatibility with Heat Exchange</b>	Solar water Heating System with Heat Exchanger	Solar water Heating System with Heat Exchanger
	Region	Type 1 Cold (Areas where ambient temp. reaches 5 deg.C or below)	*
	<b>Rated Capacity in Litres per Day (LPD)</b>	1000	1000
	<b>Warranty (Years)</b>	5 Years	5 Years
CONSTRUCTIONAL	<b>Aperture area of collector , Sq. Meteres (Sq Meter)</b>	20.0	20.0
	<b>Electrical Heater ( Back up ) Capacity (kw)</b>	3	3
	<b>Capacity of Make up tank( SWHS with Heat Exchanger only ) (Ltrs)</b>	10.0	10.0
	Solar Flat Plate shall be BIS marked and as per IS :12933/2003 with amendment 1 to 3	Yes	*
	<b>Type of Cover Plate conforming to IS 12933/2003</b>	Made up of Toughened Glass with thickness 4.00 mm minimum	Made up of Toughened Glass with thickness 4.00 mm minimum
	Solar Transmittance for cover plate at normal Incidence (%)	82	*
	<b>Material for Collector Box</b>	Aluminium	Aluminium
	Numbers of collectors	-	*
	Minimum Channel Section Thickness for sides ( For Al based)	> / = 1.4 mm for aluminium based	*
	Minimum Thickness of Sheet for Bottom ( For Al based)	> / = 0.45 mm for aluminium based	*
	Minimum Thickness of Sheet used as Support for Glass retaining ( For Al based)	> / = 1.2 mm for aluminium based	*
	Thickness of Sheet for entire body	> / = 1.0 mm for aluminium based	*
	CRCA Material Thickness	> / = 0.91 mm for CRCA	*
	Riser and Header assembly designed for working pressure	Riser and Header assembly designed for working pressure 24.5 k pa tested for leakage at a minimum hydraulic pressure of 490 K pa	*

Number of absorber sheets per collector	-	*
Numbers of Header Tubes	-	*
Numbers of Riser Tubes	-	*
Diameter of Header Tube (mm)	> / = 24.5 mm	*
Diameter of riser tube (in mm)	>/= 11.5 mm	*
Thickness of Header Tube (mm)	>/=0.71	*
Thickness of Riser Tube (mm)	> / = 0.56 mm	*
Material of Riser /Header for Absorber	Copper Only	*
Distanace Between Risers from center to center (mm)	> / = 120 (mm)	*
<b>Material of sheet for absorber</b>	Copper	Copper
Collector Box Insulation	Back and sides	*
Thermal Resistance of Insulation in Square Degree for Back Face	>/=0.96 W/Km	*
Thermal Resistance of Insulation in Square Degree for Side Face	>/=0.47 W/Km	*
Gasket and Grommets shall confirm to IS 12933/2003 with latest amdt	Yes	*
<b>Material for Hot water storage Tank</b>	SS304	SS304
Name the Material if choose others	-	*
Non Pressure Type Hot water Storage Tank	Yes	*
Position of Hot water tank	Vertical	*
Thickness of sheet of Hot water tank (mm)	-	*
Hot water Tank Insulation Density ( High density PUF insulation for 32 kg/ meter cube or higher density (mm)	>/=40	*
Hot water Welding	TIG	*
Coating Material for Hot water tank	Polyster Epoxy Plus Balck Epoxy based Paint	*
Thickness of Coating (micron)	-	*
Tank stand Material	Mild Steel	*
Size of Tank Stand (L x	Yes	*

	W x H ) Must be Greater Than 38 x 38 x 4 (mm3)		
	Type of Heat Exchanger	cage Type	*
	<b>Material for Heat Exchanger</b>	Stainless steel	Stainless steel
	Thickness of tube of heat Exchanger , Minimum 22 SWG	Yes	*
	Heat Transfer Rate for heat Exchanger	Must be greater than 0.24 sq meter per 100 LPD capacity	*
	<b>Numbers of Electrical Heaters ( Back Up Type ) provided</b>	2	2
	Collector Stand Material	Mild steel	*
	Size of Collector Tank Stand (L x W x H ) Must be Greater Than 38 x38 x 4 (mm3)	Yes	*
	System Interconnecting Pipes material	G.I Pipes as per IS: 1239	*
	if other mention the Material for interconnecting pipes	-	*
	Size of interconnecting Pipes (mm)	-	*
	Tank test Pressure (bar)	1	*
	System Working Pressure (Bar)	1	*
	Inlet and Outlet Valve	Yes	*
	Temp Gauge( for Hot Water )	Yes	*
	Gun Metal Strainer ( for Cold Water )	Yes	*
	Water Meter	Yes	*
	Gasket for Flanges	3 mm thick gasket of neoprene	*
	Electrical Back up Control panel	Yes	*
	Make of Control Panel	L&T	*
	if others , mention the make of Control Panel	-	*
	Weight of solar water heater system (kg)	578	*
CERTIFICATIONS	Availability of Test Report as per IS : 6893-6 (1985) used for purchase specification for Machine Tools , Part 6 Bench /Pillar type Drill Machine with latest amndmt.from Central Govt./NABL/ILAC accredited lab to prove confirmity to	yes	*

specification		
Test Report No.	-	*
Test Report Date	-	*
Name of the Lab	-	*
Address of the Lab	-	*
Availability of Schematic Drawing	Yes	*
Instruction Manual for installation , Repair and maintainance	Yes	*

\* Specifications highlighted in bold are the Golden Parameters.

\* Bidders may note that In respect of non-golden Parameters, the specifications 'Values' chosen by Buyer will generally be preferred over 'Bid requirement ( allowed Values) by the Buyer.

#### Consignees/Reporting Officer and Quantity

S.No.	Consignee/Reporting Officer	Address	Quantity	Delivery Days
1	Harinam Singh	226016,Uttar Pradesh New & Renewable Energy Development Agency, VIBHUTI KHAND, GOMTI NAGAR,LUCKNOW	4	60

#### Solar Water Heating System ( 1 pieces )

##### Technical Specifications

\* [As per GeM Category Specification](#)

Specification	Specification Name	Values	Bid Requirement (Allowed Values)
GENERIC	Conformity to standards for Solar water Heating System -Code for Acceptance	IS:12976:1990 with latest amendment	*
	<b>BIS Approved</b>	Yes	Yes
	If Yes, Mention CM/L No. otherwise write NA	-	*
	Model Number of Solar Water Heater System	-	*
	<b>Solar water Heating System Compatibility with Heat Exchange</b>	Solar water Heating System with Heat Exchanger	Solar water Heating System with Heat Exchanger
	Region	Type 2 Warm (Areas where ambient temp. is moderate and do not normally below 5 Deg. C	*
	<b>Rated Capacity in Litres per Day (LPD)</b>	500	500
	<b>Warranty (Years)</b>	5 Years	5 Years
CONSTRUCTIONAL	<b>Aperture area of collector , Sq. Meteres (Sq Meter)</b>	9.0	9.0

<b>Electrical Heater ( Back up ) Capacity (kw)</b>	3	3
<b>Capacity of Make up tank( SWHS with Heat Exchanger only ) (Ltrs)</b>	5.0	5.0
Solar Flat Plate shall be BIS marked and as per IS :12933/2003 with amendment 1 to 3	Yes	*
<b>Type of Cover Plate conforming to IS 12933/2003</b>	Made up of Toughened Glass with thickness 4.00 mm minimum	Made up of Toughened Glass with thickness 4.00 mm minimum
Solar Transmittance for cover plate at normal Incidence (%)	82	*
<b>Material for Collector Box</b>	Aluminium	Aluminium
Numbers of collectors	-	*
Minimum Channel Section Thickness for sides ( For Al based)	> / = 1.4 mm for aluminium based	*
Minimum Thickness of Sheet for Bottom ( For Al based)	> / = 0.45 mm for aluminium based	*
Minimum Thickness of Sheet used as Support for Glass retaining ( For Al based)	> / = 1.2 mm for aluminium based	*
Thickness of Sheet for entire body	> / = 1.0 mm for aluminium based	*
CRCA Material Thickness	> / = 0.91 mm for CRCA	*
Riser and Header assembly designed for working pressure	Riser and Header assembly designed for working pressure 24.5 k pa tested for leakage at a minimum hydraulic pressure of 490 K pa	*
Number of absorber sheets per collector	-	*
Numbers of Header Tubes	-	*
Numbers of Riser Tubes	-	*
Diameter of Header Tube (mm)	> / = 24.5 mm	*
Diameter of riser tube (in mm)	>/= 11.5 mm	*
Thickness of Header Tube (mm)	>/=0.71	*
Thickness of Riser Tube (mm)	> / = 0.56 mm	*
Material of Riser /Header for Absorber	Copper Only	*
Distanace Between	> / = 120 (mm)	*

Risers from center to center (mm)		
<b>Material of sheet for absorber</b>	Copper	Copper
Collector Box Insulation	Back and sides	*
Thermal Resistance of Insulation in Square Degree for Back Face	$\geq 0.96$ W/Km	*
Thermal Resistance of Insulation in Square Degree for Side Face	$\geq 0.47$ W/Km	*
Gasket and Grommets shall confirm to IS 12933/2003 with latest amdt	Yes	*
<b>Material for Hot water storage Tank</b>	Mild Steel	Mild Steel
Name the Material if choose others	-	*
Non Pressure Type Hot water Storage Tank	Yes	*
Position of Hot water tank	Horizontal	*
Thickness of sheet of Hot water tank (mm)	-	*
Hot water Tank Insulation Density ( High density PUF insulation for 32 kg/ meter cube or higher density (mm)	$\geq 40$	*
Hot water Welding	MIG	*
Coating Material for Hot water tank	Polyster Epoxy Plus Balck Epoxy based Paint	*
Thickness of Coating (micron)	-	*
Tank stand Material	Mild Steel	*
Size of Tank Stand (L x W x H ) Must be Greater Than 38 x 38 x 4 (mm <sup>3</sup> )	Yes	*
Type of Heat Exchanger	cage Type	*
<b>Material for Heat Exchanger</b>	Copper	Copper
Thickness of tube of heat Exchanger , Minimum 22 SWG	Yes	*
Heat Transfer Rate for heat Exchanger	Must be greater than 0.24 sq meter per 100 LPD capacity	*
<b>Numbers of Electrical Heaters ( Back Up Type ) provided</b>	2	2
Collector Stand Material	Mild steel	*
Size of Collector Tank Stand (L x W x H ) Must	Yes	*



	be Greater Than 38 x38 x 4 (mm <sup>3</sup> )		
	System Interconnecting Pipes material	Other Material	*
	if other mention the Material for interconnecting pipes	-	*
	Size of interconnecting Pipes (mm)	-	*
	Tank test Pressure (bar)	5	*
	System Working Pressure (Bar)	7	*
	Inlet and Outlet Valve	Yes	*
	Temp Gauge( for Hot Water )	Yes	*
	Gun Metal Strainer ( for Cold Water )	Yes	*
	Water Meter	Yes	*
	Gasket for Flanges	3 mm thick gasket of neoprene	*
	Electrical Back up Control panel	Yes	*
	Make of Control Panel	Seimens	*
	if others , mention the make of Control Panel	-	*
	Weight of solar water heater system (kg)	300	*
CERTIFICATIONS	Availability of Test Report as per IS : 6893-6 (1985) used for purchase specification for Machine Tools , Part 6 Bench /Pillar type Drill Machine with latest amndmt.from Central Govt./NABL/ILAC accredited lab to prove confirmity to specification	yes	*
	Test Report No.	-	*
	Test Report Date	-	*
	Name of the Lab	-	*
	Address of the Lab	-	*
	Availability of Schematic Drawing	Yes	*
	Instruction Manual for installation , Repair and maintainance	Yes	*

\* Specifications highlighted in bold are the Golden Parameters.

\* Bidders may note that In respect of non-golden Parameters, the specifications 'Values' chosen by Buyer will generally be preferred over 'Bid requirement ( allowed Values) by the Buyer.

**Consignees/Reporting Officer and Quantity**

S.No.	Consignee/Reporting Officer	Address	Quantity	Delivery Days
1	Harinam Singh	226016,Uttar Pradesh New & Renewable Energy Development Agency, VIBHUTI KHAND, GOMTI NAGAR,LUCKNOW	1	60

## Bid Specific Additional Terms and Conditions

1. After award of contract - Successful Bidder shall have to get Detailed Design Drawings approved from buyer before starting fabrication. Successful Bidder shall submit Detailed Design Drawings for Buyer's approval, within 5 days of award of contract. Buyer shall, either approve the drawings or will provide complete list of modification required in the drawings within 7 days. Seller shall be required to ensure supply as per approved Drawings with modifications as communicated by Buyer. If there is delay from buyer side in approval of drawing- the delivery period shall be refixed without LD for the period of delay in approval of Drawing.
2. Actual delivery (and Installation & Commissioning (if covered in scope of supply)) is to be done at following address KGBV CHAPRAULI DISTRICT BAGHPAT UP KGBV CHAPRAULI DISTRICT BAGHPAT UP UP GOVERNMENT ENGG. COLLEGE AKBARPUR DISTRICT AZAMGARH UP GOVERNMENT ENGG. COLLEGE AKBARPUR DISTRICT AZAMGARH UP GOVERNMENT ENGG. COLLEGE AKBARPUR DISTRICT AZAMGARH.
3. **Bidder financial standing:** The bidder should not be under liquidation, court receivership or similar proceedings, should not be bankrupt. Bidder to upload undertaking to this effect with bid.
4. Bidders shall quote only those products in the bid which are not obsolete in the market and has at least 1 years residual market life i.e. the offered product shall not be declared end-of-life by the OEM before this period.
5. Bidders are advised to check applicable GST on their own before quoting. Buyer will not take any responsibility in this regards. GST reimbursement will be as per actuals or as per applicable rates (whichever is lower), subject to the maximum of quoted GST %.
6. Data Sheet of the product(s) offered in the bid, are to be uploaded along with the bid documents. Buyers can match and verify the Data Sheet with the product specifications offered. In case of any unexplained mismatch of technical parameters, the bid is liable for rejection.
7. **End User Certificate:** Wherever Bidders are insisting for End User Certificate from the Buyer, same shall be provided in Buyer's standard format only.
8. Experience Criteria: The Bidder or its OEM {themselves or through reseller(s)} should have regularly, manufactured and supplied same or similar Category Products to any Central / State Govt Organization / PSU / Public Listed Company for 3 years before the bid opening date. Copies of relevant contracts to be submitted along with bid in support of having supplied some quantity during each of the year. In case of bunch bids, the primary product having highest value should meet this criterion.
9. Installation, Commissioning, Testing, Configuration, Training (if any - which ever is applicable as per scope of supply) is to be carried out by OEM / OEM Certified resource or OEM authorised Reseller.
10. **OPTION CLAUSE:** The Purchaser reserves the right to increase or decrease the quantity to be ordered up to 25 percent at the time of placement of contract. The purchaser also reserves the right to increase the ordered quantity by up to 25% of the contracted quantity during the currency of the contract at the contracted rates. Bidders are bound to accept the orders accordingly.
11. Products supplied shall be nontoxic and harmless to health. In the case of toxic materials, Material Safety Data Sheet may be furnished along with the material.
12. Supplier shall ensure that the Invoice is raised in the name of Consignee with GSTIN of Consignee only.
13. **Shelf Life:** The Product to be supplied must have minimum 5 YEARS Shelf Life. On the date of supply, minimum 45 DAYS usable shelf life should be available / balance.
- 14.1. The Seller shall not assign the Contract in whole or part without obtaining the prior written consent of buyer.  
2. The Seller shall not sub-contract the Contract in whole or part to any entity without obtaining the prior written consent of buyer.  
3. The Seller shall, notwithstanding the consent and assignment/sub-contract, remain jointly and severally liable and responsible to buyer together with the assignee/ sub-contractor, for and in respect of the due performance of the Contract and the Sellers obligations there under.
15. The seller is required to print logo as per buyer's requirement.
16. **Upload Manufacturer authorization:** Wherever Authorised Distributors are submitting the bid, Manufacturers Authorisation Form (MAF)/Certificate with OEM details such as name, designation, address, e-mail Id and Phone No. required to be furnished along with the bid.
17. Without prejudice to Buyer's right to price adjustment by way of discount or any other right or remedy available to Buyer, Buyer may terminate the Contract or any part thereof by a written notice to the Seller, if:
  - i) The Seller fails to comply with any material term of the Contract.
  - ii) The Seller informs Buyer of its inability to deliver the Material(s) or any part thereof within the stipulated Delivery Period or such inability otherwise becomes apparent.
  - iii) The Seller fails to deliver the Material(s) or any part thereof within the stipulated Delivery Period and/or to replace/rectify any rejected or defective Material(s) promptly.
  - iv) The Seller becomes bankrupt or goes into liquidation.
  - v) The Seller makes a general assignment for the benefit of creditors.

- vi) A receiver is appointed for any substantial property owned by the Seller.
- vii) The Seller has misrepresented to Buyer, acting on which misrepresentation Buyer has placed the Purchase Order on the Seller.
18. While generating invoice in GeM portal, the seller must upload scanned copy of GST invoice and the screenshot of GST portal confirming payment of GST.
19. Scope of supply (Bid price to include all cost components) : Supply Installation Testing Commissioning of Goods and Training of operators and providing Statutory Clearances required (if any)
20. Bidder Turn Over Criteria: The minimum average annual financial turnover of the bidder during the last three years, ending on 31st March of the previous financial year, should be as indicated in the bid document. Documentary evidence in the form of certified Audited Balance Sheets of relevant periods or a certificate from the Chartered Accountant / Cost Accountant indicating the turnover details for the relevant period shall be uploaded with the bid. In case the date of constitution / incorporation of the bidder is less than 3 year old, the average turnover in respect of the completed financial years after the date of constitution shall be taken into account for this criteria.
21. OEM Turn Over Criteria: The minimum average annual financial turnover of the OEM of the offered product during the last three years, ending on 31st March of the previous financial year, should be as indicated in the bid document. Documentary evidence in the form of certified Audited Balance Sheets of relevant periods or a certificate from the Chartered Accountant / Cost Accountant indicating the turnover details for the relevant period shall be uploaded with the bid. In case the date of constitution / incorporation of the OEM is less than 3 year old, the average turnover in respect of the completed financial years after the date of constitution shall be taken into account for this criteria. In case of bunch bids, the OEM of CATEGORY RELATED TO primary product having highest bid value should meet this criterion.
22. IMPORTED PRODUCTS: In case of imported products, OEM or Authorized Seller of OEM should have a registered office in India to provide after sales service support in India. The certificate to this effect should be submitted.
23. Bid reserved for Make In India products: Procurement under this bid is reserved for purchase from Class 1 local suppliers as defined in public procurement (Preference to Make in India), Order 2017 as amended from time to time and its subsequent Orders/Notifications issued by concerned Nodal Ministry for specific Goods/Products. The minimum local content to qualify as a class 1 local supplier is denoted in the bid document 50%. All bidders must upload a certificate from the OEM regarding the percentage of the local content and the details of locations at which the local value addition is made along with their bid, failing which the bid is liable to be rejected. In case the bid value is more than Rs 10 Crore, the declaration relating to percentage of local content shall be certified by the statutory auditor or cost auditor, if the OEM is a company and by a practicing cost accountant or a chartered accountant for OEMs other than companies as per the Public Procurement (preference to Make-in-India) order 2017 dated 04.06.2020 . In case Buyer has selected Purchase preference to Micro and Small Enterprises clause in the bid, the same will get precedence over this clause.
24. Indian suppliers of this item are not allowed to participate and/ or compete in procurement by some foreign governments. Bidders / products from such countries are not eligible / not allowed to participate in this bid in terms of clause 1 (d) of Public Procurement (Preference to Make in India) Order, 2017
25. Preference to Make In India products (For bids less than 200 Crore): Preference shall be given to Class 1 local supplier as defined in public procurement (Preference to Make in India), Order 2017 as amended from time to time and its subsequent Orders/Notifications issued by concerned Nodal Ministry for specific Goods/Products. The minimum local content to qualify as a Class 1 local supplier is denoted in the bid document 50%. If the bidder wants to avail the Purchase preference, the bidder must upload a certificate from the OEM regarding the percentage of the local content and the details of locations at which the local value addition is made along with their bid, failing which no purchase preference shall be granted. In case the bid value is more than Rs 10 Crore, the declaration relating to percentage of local content shall be certified by the statutory auditor or cost auditor, if the OEM is a company and by a practicing cost accountant or a chartered accountant for OEMs other than companies as per the Public Procurement (preference to Make-in-India) order 2017 dated 04.06.2020. Only Class-I and Class-II Local suppliers as per MII order dated 4.6.2020 will be eligible to bid. Non - Local suppliers as per MII order dated 04.06.2020 are not eligible to participate. In case Buyer has selected Purchase preference to Micro and Small Enterprises clause in the bid, the same will get precedence over this clause.
26. Availability of Service Centres: Bidder/OEM must have a Functional Service Centre in the State of each Consignee's Location in case of carry-in warranty. (Not applicable in case of goods having on-site warranty). If service center is not already there at the time of bidding, successful bidder / OEM shall have to establish one within 30 days of award of contract. Payment shall be released only after submission of documentary evidence of having Functional Service Centre.
27. Dedicated /toll Free Telephone No. for Service Support : BIDDER/OEM must have Dedicated/toll Free Telephone No. for Service Support.
28. Escalation Matrix For Service Support : Bidder/OEM must provide Escalation Matrix of Telephone Numbers for Service Support.
29. **Nominated Inspection Agency:** On behalf of the Buyer organization, any one of the following Inspection Agency would be conducting inspection of stores before acceptance:  
Pre-dispatch Inspection at Seller Premises (applicable only if pre-dispatch inspection clause has been selected in ATC): YES  
Post Receipt Inspection at consignee site before acceptance of stores: NO
30. **Pre-dispatch inspection at Seller premises (Fee/Charges to be borne by the BUYER):** Before dispatch, the goods will be inspected by Buyer / Consignee or their Authorized Representative or by Nominated External Inspection Agency (independently or jointly with Buyer or Consignee as decided by the Buyer) at Seller premises

(or at designated place for inspection as declared / communicated by the seller) for their compliance to the contract specifications. Fee/Charges taken by the External inspection Agency and any external laboratories testing charges shall be borne by the Buyer. For in-house testing, the Sellers will provide necessary facilities free of cost. Seller shall notify the Buyer through e-mail about readiness of goods for pre-dispatch inspection and Buyer will notify the Seller about the Authorized Representative/ Nominated External Inspection Agency and the date for testing. The goods would be dispatched to consignee only after clearance in pre-dispatch inspection. Consignee's right of rejection as per GTC in respect of the goods finally received at his location shall in no way be limited or waived by reason of the goods having previously been inspected, tested and passed by Buyer/ Consignee or its Nominated External Inspection Agency prior to the goods' shipment. While bidding, the sellers should take into account 7 days for inspection from the date of email offering the goods for inspection. Any delay in inspection beyond 7 days shall be on the part of the buyer and shall be regularised without Liquidated Damages.

When there is requirement of submission the advance sample, the seller shall inform the buyer promptly through emails about the date of submission of sample to the buyer nominated Inspection agency.

31. Bidder's offer is liable to be rejected if they don't upload any of the certificates / documents sought in the Bid document, ATC and Corrigendum if any.
32. ISO 9001: The bidder or the OEM of the offered products must have ISO 9001 certification.
33. Material Test Certificate Should Be Sent Along with The Supply. The Material Will Be Checked by Buyer's Lab & the Results of the Lab will be the Sole Criteria for Acceptance of the Item.
34. The bidder is required to upload, along with the bid, all relevant certificates such as BIS licence, type test certificate, approval certificates and other certificates as prescribed in the Product Specification given in the bid document.
35. To be eligible for award of contract, Bidder / OEM must possess following Certificates / Test Reports on the date of bid opening (to be uploaded with bid): YES.
36. Over and above the normal Warranty terms as per GeM GTC, the successful bidder / OEM shall have to provide Comprehensive Warranty during the entire Standard warranty period as per contract. : The comprehensive warranty shall be covering the following scope 5 YEARS (Upload an undertaking with the bid confirming compliance by the bidder if Bidder is taking onus of this compliance. In case OEM is taking onus of this compliance, OEM undertaking is to be uploaded along with Bidder undertaking)
37. Successful bidder will have to ensure that adequate number of dedicated technical service personals / engineers are designated / deployed for attending to the Service Request in a time bound manner and for ensuring Timely Servicing / rectification of defects during warranty period, as per Service level agreement indicated in the relevant clause of the bid.
38. Timely Servicing / rectification of defects during warranty period: After having been notified of the defects / service requirement during warranty period, Seller has to complete the required Service / Rectification within 3 days time limit. If the Seller fails to complete service / rectification with defined time limit, a penalty of 0.5% of Unit Price of the product shall be charged as penalty for each week of delay from the seller. Seller can deposit the penalty with the Buyer directly else the Buyer shall have a right to recover all such penalty amount from the Performance Security (PBG). Cumulative Penalty cannot exceed more than 10% of the total contract value after which the Buyer shall have the right to get the service / rectification done from alternate sources at the risk and cost of the Seller besides forfeiture of PBG. Seller shall be liable to re-imburse the cost of such service / rectification to the Buyer.
39. Warranty period of the supplied products shall be 5 years from the date of final acceptance of goods or after completion of installation, commissioning & testing of goods (if included in the scope of supply), at consignee location. OEM Warranty certificates must be submitted by Successful Bidder at the time of delivery of Goods. The seller should guarantee the rectification of goods in case of any break down during the guarantee period. Seller should have well established Installation, Commissioning, Training, Troubleshooting and Maintenance Service group in INDIA for attending the after sales service. Details of Service Centres near consignee destinations are to be uploaded along with the bid
40. For clothing and allied items, if pre-dispatch Inspection clause has been selected in the Bid, the Inspection Agency shall forward sample from the accepted lot duly identified/ sealed by it, as Reference Sample to each consignee (one reference sample per consignee) for comparing the lot received at consignee end with such reference sample. Such reference samples will be treated as part of supplied quantity from the lot and cost shall be borne by the Buyer.
41. For fulfilling the experience criteria any one of the following documents may be considered as valid proof for meeting the experience criteria:
  - a. Purchase Order copy along with Invoice(s) with self-certification by the bidder that supplies against the invoices have been executed.
  - b. Execution certificate by client with order value.
  - c. Any other document in support of order execution like Third Party Inspection release note, etc.
42. Bidders can also submit the EMD with Account Payee Demand Draft in favour of DIRECTOR UPNEDA payable at LUCKNOW.  
Bidder has to upload scanned copy / proof of the DD along with bid and has to ensure delivery of hardcopy to the Buyer within 5 days of Bid End date / Bid Opening date.
43. Bidders can also submit the EMD with Payment online through RTGS / internet banking in Beneficiary name DIRECTOR UPNEDA Account No. 3824909393 IFSC Code CBIN0283946 Bank Name CENTRAL BANK OF INDIA Branch address UPNEDA, VIBHUTI KHAND GOMTI NAGAR LUCKNOW.  
Bidder to indicate bid number and name of bidding entity in the transaction details field at the time of on-line transfer. Bidder has to upload scanned copy / proof of the Online Payment Transfer along with bid.

44. Successful Bidder can submit the Performance Security in the form of Account Payee Demand Draft also (besides PBG which is allowed as per GeM GTC). DD should be made in favour of DIRECTOR UPNEDA payable at LUCKNOW. After award of contract, Successful Bidder can upload scanned copy of the DD in place of PBG and has to ensure delivery of hard copy to the original DD to the Buyer within 15 days of award of contract.
45. Successful Bidder can submit the Performance Security in the form of Payment online through RTGS / internet banking also (besides PBG which is allowed as per GeM GTC). On-line payment shall be in Beneficiary name DIRECTOR UPNEDA Account No. 3824909393 IFSC Code CBIN0283946 Bank Name CENTRAL BANK OF INDIA Branch address UPNEDA, VIBHUTI KHAND GOMTI NAGAR LUCKNOW. Successful Bidder to indicate Contract number and name of Seller entity in the transaction details field at the time of on-line transfer. Bidder has to upload scanned copy / proof of the Online Payment Transfer in place of PBG within 15 days of award of contract.

[This Bid is also governed by the General Terms and Conditions](#)

In terms of GeM GTC clause 26 regarding Restrictions on procurement from a bidder of a country which shares a land border with India, any bidder from a country which shares a land border with India will be eligible to bid in this tender only if the bidder is registered with the Competent Authority. While participating in bid, Bidder has to undertake compliance of this and any false declaration and non-compliance of this would be a ground for immediate termination of the contract and further legal action in accordance with the laws.

**---Thank You---**